

APPENDIX 2

Blaby and Hinckley and Bosworth Community Safety Partnership Plans 2018-19 Quarter 1 Update

Strategic Priority: Improving Community Confidence

Core Objectives:

- Increase customer satisfactions levels
- Improve how we communicate and engage with people and communities
- Promote community cohesion

ACTION(S) – what needs to happen	Expected outcome(s)	BY WHEN	BY WHO – lead officer/agency	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	Update
Develop a plan to ensure that communication and engagement with partners and the community is improved	Increased community awareness and satisfaction	October 2018	Tactical Groups	Plan in place	Activities can be funded within existing resources.	On target- Meeting set in August to formulate a draft communications plan. This plan will be presented to the CSP Board in October.
Improve the reach of the CSP Newsletter- Increase circulation – NHW, parish councils, GP surgeries, community groups, youth clubs, local magazines, council papers, social media	Communities are satisfied with crime reduction and/or prevention services People are clearer on where to report People are clearer on what they can expect from a service (managed expectation)	1 st April 2018-31 st March 2019	Tactical Groups	Evidence of increased reach	Activities can be funded within existing resources.	Currently goes to NHW, Parishes. Community groups, articles go in council newspapers, local councillors, staff, council website. Next CSP Newsletter in draft- with this edition we will look to increase our promotion of the newsletter on social media.
Work proactively to tackle community tensions between settled communities and new residents ie new estates	Understand what the concerns are Understand what the support mechanisms are	1 st April 2018-31 st March 2019	Tactical Groups	Increase community cohesion	Activities can be funded within existing resources.	On Track for delivery. This will be looked at more in Quarter 2.
Improve number of service users	Increased feedback	1 st April 2018-31 st March 2019	Tactical Groups	Increased number of feedback forms	Some funding may be required- not yet	On Track for delivery- Using survey monkey for our current ongoing

who feedback via consultation or evaluation surveys by using wider breadth of promotion and use of different platforms such as survey monkey, text messages	Increased customer satisfaction			completed Increased number of consultation forms completed	identified	community safety partnership survey. This will also be looked at as part of our communications strategy.
Develop methods to ensure engagement is accessible e.g easy read , different formats for communities	Our publications and engagements are accessible to all	1 st April 2018-31 st March 2019	BDC and HBBC	Evidence of production of literature etc in different formats	Some funding may be required- not yet identified	On Track for delivery -This will also be looked at as part of our communications strategy
Use a variety of methods to engage young people in the work of the CSP and reinforce a positive relationship with partners.	Improve engagement between young people and CSP	1 st April 2018-31 st March 2019	Streetvibe LCC – Early Help & SLF Teams Youth Council	Number of engagement activities taken place. Positive evaluation by young people.	Some activities can be funded within existing resources. This will also link to PCC Funding Young People Prevention and Awareness Programme	Hinckley and Bosworth - 6 week programme of intervention set for schools holidays. Premiers Kicks Programme to begin in September. Work to gather views of young people set for October to better understand what their aspirations and wants are for activities etc in the local area
Improve you said - we did and good news. Feedback to community in response to survey/consultation including use of you tube videos, service users feedback, partners TV and press releases, tenants and residents and social landlord publications	Increased confidence	1 st April 2018-31 st March 2019	Tactical Groups	Evidence of reach Evidence of feedback in you said we did format	Within existing resources	On Track for delivery -This will also be looked at as part of our communications strategy
Continue to promote community tension monitoring reporting by partners	Communities are safer Police receive intelligence on community tensions	1 st April 2018-31 st March 2019	HBBC BDC	No of referrals made by area on police community monitoring tool	Activities can be funded within existing resources	Hinckley and Bosworth - Quarterly e-mails sent to staff, councillors and partners to remind them. This is now added to HBBC intranet for easy access to portal.
Work to improve cohesion within communities and positively promote community strengths	Improved community cohesion	1 st April 2018-31 st March 2019	LACs HBBC BDC	Evidence of Community cohesion events and positive promotion of communities and their strengths	Activities can be funded within existing resources	Hinckley and Bosworth – Community House magazines delivered in priority areas. 2 Jo Cox “Great get Together”/ Crimestoppers events via community houses. Successful Volunteer awards event held in June.

Continue to promote successes of the CSP including increased use of social media	Communities are satisfied with crime reduction and/or prevention services	1 st April 2018-31 st March 2019	Tactical Groups	No. of good news stories No. of CSP newsletters Social media stats	Activities can be funded within existing resources	Hinckley -Next Borough Bulletin, articles on School workshops, Community Houses, ASB enforcement in the town centre, Press releases on World Cup Campaign and Domestic abuse pledge. Regular social media posts on World Cup, DA Pledge and Safer Summer Campaign.
Deliver local action plans in relation to the PREVENT agenda	Deliver local strategy re: PREVENT	1 st April 2018-31 st March 2019	HBBC,BDC,LCC	Local action plans on target. Referral procedures in effective use by key officers.	Activities can be funded within existing resources	In place and on track

Strategic Priority: Protecting and Supporting People

Core Objectives:

- Provide support for victims, witnesses and perpetrators
- Increase reporting of domestic abuse and hate crime
- Provide early intervention and awareness to help protect individuals from harm

ACTION(S) – what needs to happen	Expected Outcome(s)	BY WHEN	BY WHO – lead officer/agency	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	UPDATE
Provide a children's service so as to intervene early with young people/families where domestic abuse is occurring.	Support for young people who have witnessed domestic abuse Increase in mental health and wellbeing of children who have	1 st April 2018-31 st March 2019	HBBC BDC	Increase outcomes for children who have witnessed abuse; this will be measured via evaluation forms to assess impact of service No. of children supported on 1:1 basis No. Children supported via	PCC Funding-Children's Worker	In quarter 1 the Children's Service has: <ul style="list-style-type: none"> - Received 13 referrals - Completed 149 one to one sessions with young people - Outcome data for health a well-being shows a positive impact on young people with outcome star data moving from an overall 4.7 to

	witnessed domestic abuse			group work		<p>8.9</p> <ul style="list-style-type: none"> - At the end of the quarter waiting list for Blaby was 7 and for Hinckley was 22 <p>We have had confirmation of an extra 10K across the two districts towards the service.</p>
<p>Provide outreach support for victims of domestic abuse both on a 1:1 basis and via group work.</p> <p>Review the Partnership protocol in place with UAVA outreach with regards to its effectiveness in helping local partnership working with district/borough services.</p>	<p>Practical and emotional support for victims of DA</p> <p>Improved outcomes for victims</p>	1st April 2018-31st March 2019	HBBC BDC	<p>No of referrals to outreach service</p> <p>No group programmes delivered</p>	Funded by HBBC/BDC via mainstream funding	<p>Hinckley and Bosworth - 12 week 'Freedom' group programme completed with victims of domestic abuse. The outreach service has received 20 referrals in Quarter 1. The council has signed up to the Make a Stand campaign which centres around a pledge developed by the Chartered Institute of Housing in partnership with Women's Aid and the Domestic Abuse Housing Alliance (DAHA).</p>
<p>Improve links with Voluntary and Community Sector (VCS) to ensure better use of community voluntary resources and to work together to interlink and commission services that support victims, witnesses and perpetrators.</p>	<p>Better interlinking of statutory and VCS services</p> <p>More support services for victims, witnesses and perpetrators.</p>	1st April 2018-31st March 2019	HBBC BDC VCS	<p>Evidence of commissioned projects that support community safety agenda</p> <p>Outcomes from commissioned projects</p> <p>Evidence of joint working</p>	Grassroots Funding from PCC	<p>Ideas for how to allocate grass roots funding will be looked at by tactical groups.</p> <p>Hinckley and Bosworth – very close VCS working arrangements in place. VCS are currently assisting with diversionary activities over the summer period. We are also working with them to look at how we can provide a local youth offer.</p>
<p>Hold market place in each area to enable networking and promote services available to include VCS, business's and schools</p>	<p>Improve knowledge of support services within the area</p>	1st April 2018-31st March 2019	HBBC BDC	Market place held	Within existing resources	<p>This will be delivered over the last two quarters of the year.</p>
<p>Deliver a piece of work with Young People based on the results of the consultation work currently being undertaken in high schools. Engage young people in this process including looking into how Youth Councils can get involved</p>	<p>Better understanding of the community safety issues for young people</p> <p>Engaging young people in the community safety agenda</p>	1st April 2018-31st March 2019	HBBC BDC	<p>No of young people engaged in consultation exercise</p> <p>Targeted piece of work with young people delivered- no of young people engaged in this process.</p>	<p>Within existing resources</p> <p>Some resource may be needed dependant on results of consultation.</p>	<p>This piece of work in Hinckley will be picked up in October</p>

<p>Deliver and continue to develop a prevention and awareness programme for young people both in schools and for young people on alternative curriculum.</p> <p>The programme to include various topics including</p> <ul style="list-style-type: none"> • Harm reduction, drugs and alcohol • CSE • Healthy relationships • ASB • Knife crime • Cyber safety 	<p>Young people able to make informed choices</p> <p>Reduction in risky behaviours</p>	<p>1st April 2018-31st March 2019</p>	<p>Tactical groups</p>	<p>No young people engaged in programme</p> <p>Feedback forms</p> <p>Programme developed for young people on alternative curriculum</p>	<p>PCC Funding- Young People's Prevention and Awareness Programme</p>	<p>Hinckley and Bosworth have delivered workshops to 470 young people in schools across the borough both at primary and secondary schools on a number of topics such as ASB, Healthy relationships, drugs and alcohol and personal safety.</p>
<p>Delivery of Home Security scheme for vulnerable people</p>	<p>Decrease in fear of crime</p> <p>Support for vulnerable people</p> <p>Vulnerable adults are safer</p>	<p>1st April 2018-31st March 2019</p>	<p>HBBC BDC</p>	<p>No referrals to scheme</p> <p>Increased feeling of safety evaluation</p>	<p>PCC Funding- Home Security Scheme</p>	<p>Hinckley and Bosworth - 9 referrals to home security scheme in Quarter 1. Safety rating increased from 3 pre fitting to 7 post fitting with 0 feeling unsafe to 10 feeling completely safe.</p>
<p>Work to raise awareness of scam mails and support for victims to prevent repeat victimisation. Educate frontline staff and ensure partnership actions to tackle. Link with CAB re: advice for victims.</p> <p>Develop locally the national trading standards scheme- Friends against scams</p>	<p>Protect Vulnerable People</p> <p>Vulnerable adults are safer</p>	<p>1st April 2018-31st March 2019</p>	<p>Trading Standards</p> <p>Local Tactical Groups</p>	<p>No victims supported</p> <p>No training sessions delivered</p> <p>No awareness raising events</p> <p>Awareness Campaign delivered</p> <p>No people in area that are scam champions/ friends against scams(ask NTS if this data is available)</p>	<p>Majority deliverable with existing resources</p>	<p>Hinckley and Bosworth HBBC has been accepted as a Friends Against Scams organisation. The next step is to do staff and councillor training for this scheme. Parish Forum slot completed to raise awareness of this scheme. Community Group training at Markfield completed. BID Manager a Scambassador. NHW Coordinator in Earl Shilton a Scambassador Scheme promoted in borough bulletin</p>

<p>To deliver campaigns, awareness raising events and training to raise awareness and reporting of hate crime and encourage reporting of hate crime.</p> <p>Promote the showing of Brecks Last Game film following its completion</p>	<p>Increase reporting of hate crime</p> <p>Increase in awareness of Hate Crime, what services/support available and how to report it</p>	<p>1st April 2018-31st March 2019</p>	<p>HBBC BDC LCC</p>	<p>No reported hate crimes</p> <p>Quarterly dashboard</p> <p>Evidence of awareness raising campaigns</p> <p>Evidence of positive respect difference campaigns/events</p>	<p>PCC Funding- Campaigns as detailed in reducing offending and reoffending priority</p>	<p>Planning started for October County Campaign.</p>
<p>To deliver campaigns, awareness raising events and training to raise awareness and reporting of modern day slavery</p>	<p>Increase awareness of modern day slavery</p>	<p>1st April 2018-31st March 2019</p>	<p>HBBC BDC</p>	<p>Evidence of awareness raising campaigns</p> <p>Evidence of partner training</p>	<p>Within existing resources</p>	<p>Blaby and Hinckley and Bosworth actively involved in new LLR wide Modern Day Slavery Action Group. Next meeting is on August 1st where the group will start to look at active cases and start to develop LLR wide awareness materials.</p>
<p>To deliver campaigns, awareness raising events and training to raise awareness and reporting of the Herbert Protocol and Message in Bottle scheme</p>	<p>Increase the number of people using the protocol and bottles</p>	<p>1st April 2018-31st March 2019</p>	<p>HBBC BDC</p>	<p>Evidence of awareness raising campaigns to targeted communities</p> <p>Evidence of partnership working to maximise campaign potential</p> <p>No of Bottles distributed to community</p>	<p>PCC campaigns funding</p>	<p>There has been a delay in starting this initiative as there was as the supplier was unable to supply the bottles. This campaign will be picked up in Q2.</p>

Strategic priority: Reducing offending and re-offending

Core Objectives:

- Proactively tackle and reduce the number of incidents of ASB
- Reduce offences in priority crime areas in particular drug and alcohol related offences, domestic burglary and violence
- Reduce re-offending

ACTION(S) – what needs to happen	OBJECTIVE – what is the expected outcome? This should contribute to the above core objectives.	BY WHEN	BY WHO – lead officer/agency	PERFORMANCE MEASURE – how will we demonstrate the objective has been met?	BUDGET & FUNDING SOURCE – Specify if PCC funding would be needed. If not, where funding would come from.	Updates
Deliver a programme of ASB prevention and awareness work for young people at both secondary and primary level.	ASB is effectively tackled Reduced offences in priority crime areas	1st April 2018-31st March 2019	HBBC BDC	No of Young People engaged with Increased awareness evaluation	PCC Funding- Young People's Prevention and Awareness Programme as detailed in Protecting People Plan	Hinckley and Bosworth have delivered awareness ASB work to 470 young people in schools across the borough
Proactively tackle ASB using ASB and tenancy powers to protect communities and individuals	ASB is effectively tackled	1st April 2018-31st March 2019	HBBC BDC	No sanctions issued	Within existing resources	Hinckley and Bosworth have issued 54 advice and 36 warning letters with 1 eviction and 1 closure order being carried out. 6 ABCs and CPNWs and 2 CPNs have been issued.
Young people engaged in/at risk of involvement in ASB have access to diversionary activities, especially in ASB "hotspots". Look into sustainability of youth diversion in hot spot areas and consider use of voluntary sector.	ASB is effectively tackled	1st April 2018-31st March 2019	YOS HBBC BDC	Number of young people taking part Sustainable activities in place Projects supported by VCS	PCC Diversionary Activities funding	Hinckley and Bosworth What's going down brochure advertising activities for young people over the summer. Community house activities organised for summer holidays. 3 Streetvibe sessions a week over summer holidays. In Q1 Streetvibe delivered 10 outreach sessions on the youth bus across the crescent and Argents mead as well as 11 detached youth work sessions totalling in 21 sessions. They

						Engaged with a footfall of 173 young people.
A programme of activities to tackle Rural Crime is delivered and support for volunteer activities such as Horsecatch, Heritage Watch and Church Watch	Citizens in our rural communities feel safer Awareness of rural crime issues increase	1st April 2018-31st March 2019	Tactical Group	No people signed up to rural watch Evidence of support and communication with volunteer based community groups such as Heritage Watch Evidence of fast text usage Evidence of use of social media to inform and communicate with rural communities	PCC funding Campaigns	Active rural police team with active use of fasttext and social media. Issues re: re-emergence of lead thefts communicated well to local Parishes and churches.
A programme of activities to promote Cyber Safety in our communities and businesses including: <ul style="list-style-type: none"> - Partner training - Business event - Prevention and awareness work in schools and other educational settings - Public facing campaign 	Citizens increase their awareness of Cyber Safety	1st April 2018-31st March 2019	Tactical Groups BDC and HBBC	Number of sessions held/people engage with Increased awareness of Cyber Safety	PCC funding Campaigns and schools awareness-as below	This campaign will be completed in Q3
To deliver campaigns, awareness raising events including: Seasonal Campaigns National campaigns Local campaigns on issues identified from our CSP survey, partner priorities and other consultation Emerging threats	Citizens increase their awareness of community safety issues and how to reduce the opportunity for offences to occur	1st April 2018-31st March 2019	Tactical Groups BDC and HBBC	Campaigns delivered Number of people engaged with Events attended Awareness increase	PCC Funding-Campaigns	Campaigns delivered in Q1: World Cup Campaign Safer Summer Campaign Personal Safety Campaign

A targeted, area based campaign to reduce SAC using Neighbourhood Watch and police volunteers including work on current threats such as keyless car theft.	Citizens feel safer Opportunities for domestic burglary and vehicle crime offences decreases	1st April 2018-31st March 2019	NHW co-ordinators Tactical Groups	Campaigns delivered Targeted operations completed in key threat areas Stem increase of vehicle crime Awareness articles put out on a regular basis	PCC Funding- Campaigns – as above	On going communications have been put out in relation to this by police and partners.
Proactive involvement with NHW in line with new Memorandum of Understanding. CSP to offer to sit on NHW at Board level LLR wide. Help to shape future of NHW and other community networks in our area such as Good Neighbour Schemes.	Citizens feel and are safer in their local communities Increased community cohesion and resilience	1st April 2018-31st March 2019	Tactical Groups NHW VCS	Improved NHW Increase NHW Schemes/community schemes Increase in Good Neighbour Schemes	Some funding may be required- not yet identified	Delivery Group set up to re-invigorate NHW locally. This group includes police, council, VCS rep and NHW coordinators. The first meeting involved Oadby and Wigston coming over to talk to us about the work they had already done. The second meeting focussed on what we want NHW to look like locally. Current actions ongoing are: <ul style="list-style-type: none"> - Best Practice audit - Put together draft of what our offer would be - NHW coordinators to attend LLR AGM and national NHW conference and feedback at next meeting
Deliver campaigns and awareness and prevention work around knife crime and acid attacks.	Increased awareness of impact of knife crime and acid attack	1st April 2018-31st March 2019	Tactical Groups	Campaigns delivered Awareness work with young people – no of young people engaged with	PCC Funding- Campaigns – as above	Hinckley and Bosworth -Police Officers will be conducting a number of knife arch operations across the summer months including Hinckley and Bosworth . The most recent of these took place in Barwell and Earl Shilton on Friday 22 June when the arch, which detects metal as people walk through, was placed in various locations. These included Wood Street Park and Belle Vue Road in Earl Shilton, and the main shopping area in Barwell. The work forms part of Operation Viceroy which aims to deter and detect knife crime throughout Leicestershire.

Identify emerging threats throughout the year via tactical delivery groups and JAGs and put in place appropriate actions to tackle	Citizens are safer	1st April 2018-31st March 2019	Tactical Groups	Actions in place and delivered via tactical groups Reduction in emerging threat crimes	PCC Funding Emerging Threats:	Ongoing. Actions are evidenced through JAG and Tactical minutes.